

**Message: RE: Discharge issues****✉ RE: Discharge issues**

**From** Carrie Hoelscher  
**To** Kraft, Emily  
**Cc**  
**Journal** Emily.Kraft@oa.mo.gov  
**Recipients**

**Date** Wednesday, April 12, 2017 9:10 AM

 [image001.jpg](#) (3 Kb HTML)  [image002.png](#) (7 Kb HTML)



---

**From:** Kraft, Emily [mailto:[Emily.Kraft@oa.mo.gov](mailto:Emily.Kraft@oa.mo.gov)]  
**Sent:** Wednesday, April 12, 2017 8:24 AM  
**To:** 'Carrie Hoelscher'  
**Subject:** RE: Discharge issues

What is the client's name?

---

**From:** Carrie Hoelscher [<mailto:carrie@allianceforlifemissouri.com>]  
**Sent:** Wednesday, April 12, 2017 8:19 AM  
**To:** Kraft, Emily  
**Subject:** Discharge issues

Good Morning Emily,

Rachel House is now having a new issue with discharging a client that left the program before delivery. Please see her communication to me below:

*"This client left before delivery. In the BO I selected 'Client left program before delivery' and hit submit, no problem. Was instructed to go directly to DC her but when I try it says Birthing Outcome & EPDS must be completed. I went to make sure the BO was done and it is. I went to the EPDS and it's defaulted to 'Client left program before delivery' but I'm still unable to DC her."*

I have had other subcontractors that were able to discharge clients who left the program prior to delivery with no problem. They were able to select "Client left program before delivery" on both forms and then discharge correctly. I'm not sure what the problem is here, as this seems to either be a new issue or an isolated problem. How should I tell her to proceed?

Thank you!  
Carrie  
Carrie Hoelscher  
A2A Program Manager



Email 1

106 5th Ave. S, PO Box 65  
Greenwood, MO 64034  
Phone: 816-806-4168  
Fax: 855-856-5240  
[www.allianceforlifemissouri.com](http://www.allianceforlifemissouri.com)

*Our Vision: To unify and champion LIFE ministries.*

*Our mission: To save and change lives through **Equipping** people, **Empowering** ministries, and **Engaging** communities toward a culture of LIFE.*



Find Us on FB

- <https://www.facebook.com/AFLmissouri>



